

Fire and Smoke Restoration Foundation Mitigation, Assessment, and Remediation

This day course has been specifically designed for office based insurance professionals and office based housing administration wanting to gain City & Guilds Accreditation in the Principles of Fire and Smoke Damage Restoration.

Those responsible for dealing with customers and restoration contractors are required to have a basic understanding of the fire and smoke damage restoration process and how this fits within the management of the claim from FNOL through to fulfilment. Introducing the basic principles and practices of water damage restoration (as it applies to buildings), this course provides the framework on which professionals can build upon.

Why Choose City & Guilds?

City & Guilds has over 130 years of experience in vocational education, having been created in response to the needs of businesses to develop a pipeline of well-trained talent. Built on the heritage to create vocational services that continue to meet the changing needs of businesses in the UK and around the world. City & Guilds accreditation is an instantly recognisable mark of quality and credibility and recognises the process and delivery of a bespoke training programme.

Course Benefits and Aims

Delegates who successfully complete the course and accompanying course assessment will be awarded the nationally recognised Dewpoint Professional Fire and Smoke Damage Restoration Foundation certificate, fully accredited by City & Guilds.

The course will enable the student to develop the necessary knowledge and skills required to undertake claims handling with reference to Professional Fire and Smoke Damage Restoration enabling them to:

- Manage Fire and Smoke damage claims in a more efficient and effective manner
- Develop a better understanding of fire and smoke damage and its various stages of mitigation assessment and remediation
- Effectively identify and challenge 'bad practice' and service delivery

Assessment and Grades

The assessment of this course takes place at the end of the days training is undertaken online as a multiple-choice assessment of 50 questions. Results are graded 0% - 64% - FAIL, 65% - 80%, PASS, 81% - 90% MERIT and 92% - 100% DISTINCTION.

Entry Requirements

The Dewpoint Professional Fire and Smoke Restoration Foundation is open to all persons (regardless of experience) responsible for claims handling/management, within the insurance or housing management industry. Although no previous specific knowledge of Fire and Smoke damage Restoration is required, some knowledge and understanding of the industry would be useful.

Where can you go from here?

Once you have attained Course Certification, you are encouraged to further develop your knowledge and skills by completing accredited courses in Fire and Smoke Damage Restoration, resulting in a broader and deeper knowledge of understanding.

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Course Syllabus - Delegates should be able to show and illustrate:

- Professional standards and applicable legislation (overview)
- Principles of damage management (overview)
- Principles of fire and smoke damage restoration
- Health, safety and environmental management (overview)
- Principles and application of Mitigation and Triage
- Principles and application of Incident loss assessment and reporting
- Principles and application of Environmental sampling
- Combustion science (overview)
- Classifications of fires
- Classification of smoke damage
- Principles and application of Remediation
- Cleaning science (overview)
- Completion reports

Pricing*

1 - 5 attendees on a course £180 + VAT pp

6 -10 attendees on a course £168 + VAT pp

11 - 15 attendees on a course £156 + VAT pp

*We are able to train these courses at a location of your choice. Please note all costs incurred on the day are at your cost including hire fees, refreshments and overnight accommodation. We also require a minimum of 10 persons to attend any off-site training. Travel and subsistence for the trainer is usually charged at £250 per night (which include the night prior to the course and the last day of the training).

**To book your place on the next course, please contact Dawn Brumpton
01427 782 994 or email info@dewpointprofessional.co.uk**