dewpoint© professional

Membership Scheme

Dewpoint Professional

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01427 782 994

Introduction

In today's challenging economic climate, it makes sense to belong to a professional organisation that will raise your profile and demonstrate commitment to your profession.

Dewpoint Professional set standards and support, develop and connect our Members with resources, guidance, and training in property restoration.

With our Membership growing fast – Dewpoint Professional is a focal point for property restoration working in a broad range of industries providing a diverse range of skills in residential, industrial, commercial and public environments.

Our comprehensive approach to teaching damage management, as well as our strict Accreditation and Membership standards, ensures our Members are the best qualified, most respected and sought after people in the sector:

- Accreditation and Membership is open to both individuals and organisations
- We have the highest entry standards for Accreditation and Membership
- Our Members follow a strict Code of Professional Conduct and have access to a formal City & Guilds accredited structured professional development programme
- Most importantly, our Members are passionate about delivering solutions

Membership Benefits

Be industry recognised…
We are renowned for advocating the highest standards within the industry, while providing a framework for best practice. All of our associates and accredited members receive a free copy of our Dewpoint Professional Code of Conduct document to read and work alongside, ensuring individuals can learn, adopt, and mirror the Dewpoint Professional standards directly.

Being industry recognised with a Dewpoint Professional membership creates a stepping stone for your career. It allows you to join a community of experts in the wider industry, providing clients, customers and policyholders with added confidence in your ability as a damage management professional.

Complimentary Training Opportunities…
We recognise that being trained in your field is just the beginning; that's why we go beyond the basics. Our members benefit from round-the-clock access to educational resources via our online E-learning platform which includes both personal development courses with new course being added regularly. All courses are CPD certified, see **Appendix 1** for full details.

Discounts on Courses
As a valued member, you'll enjoy a 10% discount on future Dewpoint Professional courses and priority enrolment.

Advice and Guidance
Having someone to go to for expert advice and guidance is an invaluable benefit of membership. As a member, you gain access to a network of experienced professionals who can offer personalised insights, industry knowledge, and best practices. This access to expertise can significantly enhance your learning journey and career development.

Whether you are facing challenges in your professional path, seeking to acquire new skills, or navigating through complex industry trends, having a trusted advisor to turn to can make a world of difference. A mentor can help you identify your strengths, provide constructive feedback, and offer practical solutions to overcome obstacles. With their guidance, you can make informed decisions and avoid potential pitfalls.

In a fast-paced and ever-evolving world, having a reliable source of expert advice can save you time, effort, and resources. It empowers you to stay relevant in your field, adapt to industry changes, and continuously improve your skills. Ultimately, the guidance provided by experienced mentors within the membership community can pave the way for personal growth, professional advancement, and long-term success.

Membership Scheme

The Dewpoint Professional Accreditation & Membership scheme and is available to both practising individuals and organisations providing services within the damage management and housing industry.

Individual Membership Options

Associate Membership - Membership by application
Associate membership is designed for individuals who have a significant interest or involvement in the damage management or housing industry but do not meet the full requirements for full membership. This may apply to those with partial qualifications or limited experience in the industry or early career professionals seeking to establish themselves in the field or Individuals who demonstrate a genuine interest and commitment to the
Cost: £175 + VAT
Duration: Membership is limited to one 12 month period.
Requirements: Completion of the application form and strict adherence to the Dewpoint Professional Code of Conduct and standards.
Benefits: Discounts on training for courses with Dewpoint Professional, access to educational resources on-line, use of the Associate Dewpoint Professional logo (See logo usage within Code of Conduct and Standards for details)

Accredited Membership - Membership by Full Membership by Assessment
Accredited members are required to maintain their accredited and membership status through a structured programme of learning and continuing professional development, adherence to Dewpoint Professional Standards and periodic examination.
Cost: £150 + VAT
Duration: Membership is valid for 12 Months.
Requirements: Completion of the application form, completion of an 'Foundation or Advanced' course Dewpoint Professional Course, proof of CPD and strict adherence to the Dewpoint Professional Code of Conduct.
Benefits: Discounts on training for courses with Dewpoint Professional, access to educational resources on-line, use of the Dewpoint Professional logo (See logo usage within Code of Conduct and Standards for details), networking opportunities via restricted Facebook groups and access to our Professional Training Instructors for on-going advice and guidance.

Corporate Membership Options

Associate Membership - Membership by application
Associate membership is designed for companies who have a significant interest or involvement in the damage management or housing industry but do not meet the full requirements for full membership. This may apply to those with partial qualifications or limited experience in the industry.
Cost: £175 + VAT
Duration: Membership is limited to one 12 month period.
Requirements: Completion of the application form and strict adherence to the Dewpoint Professional Code of Conduct and standards.
Benefits: Use of the Associate Corporate Dewpoint Professional logo (See logo usage within Code of Conduct and Standards for details).

Accredited Membership - Membership by Full Membership by Assessment
Accredited members are required to maintain their accredited and membership status through a structured programme of learning and continuing professional development, adherence to Dewpoint Professional Standards and periodic examination.
Cost: £0 + VAT
Duration: Membership is valid for 24 Months.
Requirements: Completion of the application form, strict adherence to the Dewpoint Professional Code of Conduct, 50% of staff who work directly within the industry have successfully completed Dewpoint Professional Course 'Foundation or Advanced' course as applicable. Evidence of company policies relating to Modern Slavery, health & Safety and equality and diversity Policy.
Benefits: Discounts on training for courses with Dewpoint Professional, access to educational resources on-line, use of the Dewpoint Professional logo (See logo usage within Code of Conduct and Standards for details), networking opportunities via restricted Facebook groups and access to our Professional Training Instructors for on-going advice and guidance.

Individual Accreditation

It is a requirement that individuals applying for ACCREDITED membership status attend, complete and successfully pass Dewpoint Professional course.

Individuals, who have attended, completed and attained certification by examination are granted a membership of Dewpoint Professional for life.

Failure to adhere to Dewpoint Professional Accreditation & Code of Conduct and Standards may result in suspension or termination of membership (and benefits).

Post Nominals bestowed:

Accredited Membership Foundation

dewpoint© AMDEW

Dewpoint Professional Accredited Member (1)	Designation
Office-based Claims Handlers Described as those persons who are not involved in site-based operational activities, having responsibility for claims handling administration and management and operations management etc	AMDEW

Accredited Membership Advanced

dewpoint© Tech.DEW

Dewpoint Professional Accredited Member (2)	Designation
Field-based Personnel Roles such as Technicians, Project Managers, Housing Managers, Operations Management	Tech.DEW

Use of the Logo

As an accredited member you will be sent specific logos for personal usage. These will be emails to you once your membership has been confirmed. These can be used as follows:

Examples of personal use:

Acceptable usage

- Your business cards
- Your personal/company email signature
- Your personal/company letterhead
- Your personal/company website

Unacceptable usage

- The original Dewpoint Logo on any documentation
- The logo must be used in its original form and should not be modified, distorted, or altered it in any way without explicit permission.
- Use of the City & Guilds logo in any format.

Withdrawal of logo usage will occur if Dewpoint Professional feel that any company/individual has breached the Code of Conduct and Standards or fails to comply with the criteria set above**. Dewpoint Professional** reserves the right to revoke or terminate the logo usage authorisation granted to the any individual or company at any time, with or without cause, by providing written notice.

Membership Record

Membership Number	Expiry Date	Notes

APPENDIX 1

We recognise that being trained in your field is just the beginning; that's why we go beyond the basics. Becoming a member with Dewpoint Professional opens the door to a world of opportunities for personal and professional growth. With access to over 30 courses tailored for development in various fields, our members gain invaluable insights and skills to excel in their endeavours. We understand that delegates have to navigate a vast array of skills to succeed in their work, and our courses are selected with this in mind. From honing technical expertise to mastering soft skills, our comprehensive offerings empower members to thrive in today's dynamic landscape.

Dewpoint Members are eligible to complete 4 courses per year of membership (8 courses over the 2 year period). To

To book any of these courses simply email info@dewpointprofessinal.co.uk with the name of the course you want to complete. All courses are accessible via our on-line system which you used to complete your assessment during your course.

For more information on the courses please visit www.dewpointprofessional.co.uk/membership/

Social Housing
An introduction to Social Housing
The basics of Tenancy Management
Effective Anti-Social Behaviour – Enforcement
Effective Anti-Social Behaviour – Management
Introduction to Governance for Registered Providers
An Introduction to the New Regulatory Framework for Social Housing in England
Welfare Reform – The Essentials for Registered Providers

Business Compliance
Anti Money Laundering
Confidentiality in the Workplace
Conflict Resolution
Cyber Security Awareness
Cyber Security for Leaders
Equality, Diversity and Inclusion for Employees
Equality, Diversity and Inclusion for Managers
The Bribery Act 2010
The Essentials of Data Protection
Unconscious Bias

Health & Safety
Asbestos Awareness
Awareness of Health & Safety at Work
COSHH Training
Display Screen Equipment (DSE)

Fire Marshall & Warden Training
Fire Safety Training
First Aid at Work: Primary Survey
Awareness of Legionnaires' Disease
Manual Handling in the Workplace
Risk Assessments in the workplace
Slips and trips: Introduction
Working at Heights Training
Working from Home – For Employees

Leadership and Management
Communication
Managing Teams

Personal & Professional Development
Customer Care
Positive Attitudes and Behaviours
Time Management

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Dewpoint Professional
Accreditation & Membership Scheme

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